1. **Campus Credentials**: This is your general NetID. It is provided by the University, and serviced by DoIT Help Desk. These credentials are most often used to access WiscMail, Learn@UW, and MyUW. If you need assistance or a password reset for these credentials you will need to contact DoIT at 608-264-4357.

1. **KRONOS Credentials**: These credentials are only used for accessing KRONOS. It is always your first initial and your last name, for example bbadger. The initial password for KRONOS is “changeme” after that you set your own. To reset your Kronos password you need to contact the Human Resources office; they can be reached at 608-262-2766 or by email at hr@housing.wisc.edu.
2. **Housing Email Credentials:** For Housing workstation users this is what you use to access a housing computer, as well as Kiosk users who use the Outlook Web app that can be accessed from the UW Housing website. The username is your campus NetID (the first one described above, ex: bbadger2). You also set your own password for this. If you need assistance or a password reset you would contact the UW Housing IT Help Desk at 608-265-2717.